

Campton Township Solid Waste Disposal District (CTSWDD)

Agenda for Regular Meeting

Wednesday, March 20th, 2019, 7:30 PM

At Luau Coffee, 40W450 Route 64, Suite A, Campton Hills, Illinois

- | | |
|---|---------------------------|
| A. Call to Order | Trustee Cartwright |
| B. Pledge of Allegiance | All |
| C. Welcome General Public | Trustee Cartwright |
| D. Public Comments | |
| E. Meetings | Trustee Cartwright |
| 1. Campton Township Board Meeting | |
| 2. Village of Campton Hills Board Meeting | |
| F. Review and Approval of Minutes, February 20th, 2019 Meeting | Trustee Knowlton |
| G. Review and Acceptance of Reports | |
| 1. Treasurer's Report | Trustee Dragoo |
| i. Report of Current Balances | |
| ii. Presentation of Outstanding Bills | |
| iii. Vote to Pay Outstanding Bills | |
| 2. Monthly Reports - Waste Management Data | Trustee Cartwright |
| i. Tonnage Report February 2019 | |
| ii. Missed Pick-Up, Complaints and Unresolved Report | |
| 3. Residents' Queries | Trustee Knowlton |
| H. Web Site Statics, Maintenance and Push Notifications | Trustee Knowlton |
| 1. Push notification on Franchise Fee Feedback | All |
| 2. Discussion of Survey Results | All |
| I. Old Business | |
| 1. Discussion of Franchise Fee Feedback | All |
| 2. Discussion of Survey Web blast & Facebook | All |
| 3. Discussion of Survey Results | All |
| 4. Discussion of CTSWDD Credit Card and approval to have in Treasurer's name | All |
| 5. Should we invite Walter Willis to May meeting | All |

J. New Business

- | | |
|---|-----|
| 1. Economic Interest Questionnaire | All |
| 2. Review of current status of RFP & Draft Contract | All |
| 3. Other New Business | All |

Adjournment

Campton Township Solid Waste Disposal District (CTSWDD)
Meeting Minutes for the regular meeting of February 20th , 2019 – 7:30 p.m.
Held at Luau Coffee, 40W450 Route 64, Suite A, Campton Hills, Illinois

A. Call to Order

Steven Cartwright called this regular meeting of the Campton Township Solid Waste Disposal District to order at 7:30 p.m. Trustees Robert Knowlton, Lawrence Gallagher, Tim Hansen were in attendance. Joe Drago was unable to attend.

B. Pledge of Allegiance

Steven Cartwright led the group in the Pledge of Allegiance to the American Flag.

C. Welcome General Public and Guests

Mark Gordon: 4N605 Snowbird Court, Campton Hills; Il.

D. Public Comments

No Comments from Mark Gordon - Various comments during the meeting.

E. Meetings

1. Campton Township Board Meeting –

Nobody was in attendance.

2. Village of Campton Hills Board Meeting

Nobody was in attendance.

F. Review and Approval of the Minutes of the January 16th, 2019 Meeting

Minutes of the January 16th, 2018 regular meeting were presented. Steven Cartwright made a motion to approve the minutes as presented, seconded by Rob Knowlton. A vote was taken and the motion passed unanimously.

G. Review and Acceptance of Reports

1. Treasurer's Report

i. Report of Current Balances

Checking Acct. Beginning Balance:	\$	262.92
Current Month Activity	\$	0.00
Ending Balance 01/31/19:	\$	262.92

Money Market Beginning Balance:	\$	9021.98
1 Credits: monthly interest:	\$	1.53

Ending Balance 12/31/18:

\$ 9023.51

Steve Cartwright presented the Treasurer's report. Trustee Gallagher made a motion to approve the treasurer's report. Motion seconded by Tim Hansen. A vote was taken and the motion passed unanimously.

ii. Presentation of Outstanding Bills

- No outstanding bills

iii. Vote to Pay Outstanding Bills

-

2. Monthly Reports - Waste Management Data

i. Tonnage Report

- January 2019 tonnage was down from Dec 2018 and down from January of 2018

ii. Missed Pick-Up, Complaints and Unresolved Report (4800+ active customers)

- a. 19 complaints - No further follow up needed

3. Residents' Queries

- a. No queries sent to president@ctswdd.com

H. CTSWDD Web Site Maintenance and Push Notification

- 1. Weather alerts and WM updates were sent out

1. CTSWDD Web Site Maintenance and Push Notification

- A. Survey Monkey is being prepared. Cost of \$37.00 one time fee plus up to \$390.00 for email responses. Rob Knowlton proposed a Survey Monkey budget of not to exceed \$450.00
- B. The first 2019 WM bill which will come out in approximately March, there will be a \$2.00 charge to each resident for franchise fee.

I. Old Business

A. Action Item review

- 1. Review of timeline. First planning meeting with consultant to be pushed out from March to July/August.
- 2. Discussion of Board email addresses. President@, Trustee@, Secretary@ etc...

3. Discussion of CTSWDD credit card.

J. New Business

1. Discussion of items to be on Survey Monkey campaign. Questions to be compiled. A test Survey will be sent to all of the trustees.
2. Economic Interest questioner.
3. Review of 2018 total year reports.
4. Discussion of a ctswdd credit card.
5. Intersites will be contacted to add 5 email addresses. President, Secretary, Treasurer, Assistant Treasurer and trustee.

K. Adjournment

At 9:10 p.m. Joe made a motion to adjourn the meeting, seconded by Larry, motion carried on a voice vote – All in Favor.

**Campton Township Solid Waste Disposal District
2019 Treasurer's Report
Account Balances**

Expense Code	Express Business CK Acct				Premier Business MMDA Acct				Total Funds Available
	Beg. Bal.	Payments	Deposits - Transfer In	Ending Balance	Beg. Bal.	Transfer Out	Deposits - Interest	Ending Balance	
Beginning	\$ 262.92				\$ 9,021.98				\$ 9,284.90
Actual Jan. Interest							\$ 1.53		
Balance 1-31-2019				\$ 262.92				\$ 9,023.51	\$ 9,286.43
Feb. Interest							\$ 1.38		
Balance 2-28-2019				\$ 262.92				\$ 9,024.89	\$ 9,287.81
Mar. Interest									
Balance 3-31-2019				\$ 262.92				\$ 9,024.89	\$ 9,287.81
Apr. Interest									
Balance 4-30-2019				\$ 262.92				\$ 9,024.89	\$ 9,287.81
May Interest									
Balance 5-31-2019				\$ 262.92				\$ 9,024.89	\$ 9,287.81
Jun. Interest									
Balance 6-30-2019				\$ 262.92				\$ 9,024.89	\$ 9,287.81
Jul. Interest									
Balance 7-31-2019				\$ 262.92				\$ 9,024.89	\$ 9,287.81
Aug. Interest									
Balance 8-31-2019				\$ 262.92				\$ 9,024.89	\$ 9,287.81
Sept. Interest									
Balance 9-30-2019				\$ 262.92				\$ 9,024.89	\$ 9,287.81
Oct. Interest									
Balance 10-31-2019				\$ 262.92				\$ 9,024.89	\$ 9,287.81
Nov. Interest									
Balance 11-30-2019				\$ 262.92				\$ 9,024.89	\$ 9,287.81
Dec. Interest									
Balance 12-31-2019				\$ 262.92				\$ 9,024.89	\$ 9,287.81
Actual YTD Payments	\$ -								
Actual YTD Interest Income							\$ 2.91		

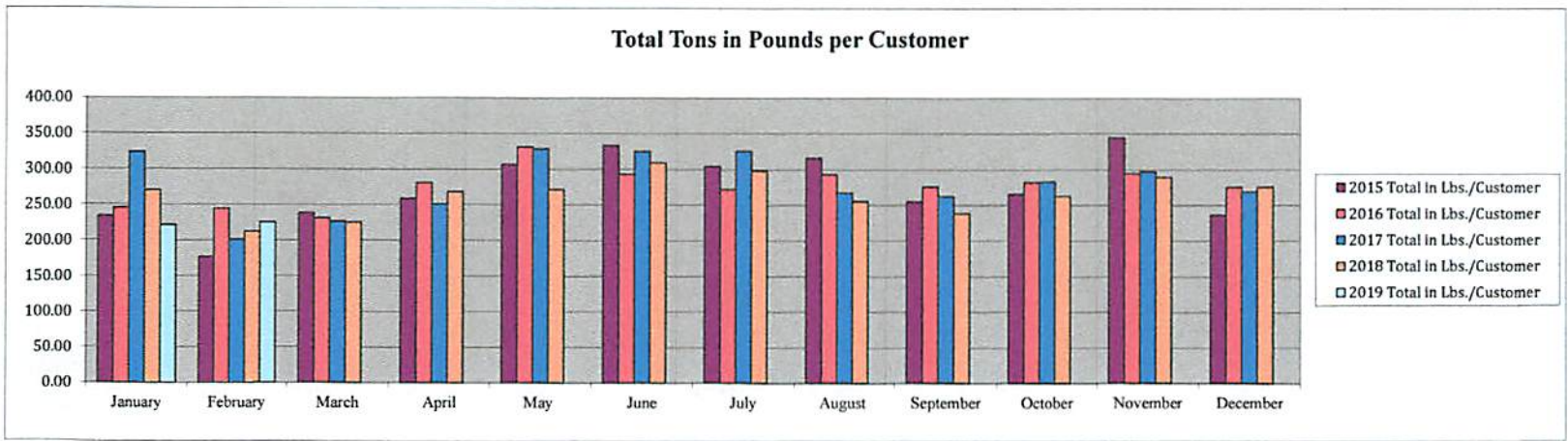
2015	January	February	March	April	May	June	July	August	September	October	November	December	YTD Total Tons	Avg Month
Total in Tons	560.30	424.20	571.10	618.30	732.60	794.80	728.00	753.90	607.70	634.00	820.80	581.90	7,805.60	650.47
Total in Lbs.	1120600	848400	1142200	1236600	1465200	1589600	1452000	1507800	1215400	1268000	1641600	1123800	15,611,200	1,300,933
Active Customers	4792	4804	4788	4788	4782	4774	4772	4774	4768	4778	4763	4754	57,337	4,778
2015 Total in Lbs./Customer	233.85	176.60	238.55	258.27	306.40	332.97	304.27	315.84	254.91	265.38	344.66	236.39	3268.09	272.34
Recyclables & Yard Waste														
Diversion % 2015	28.9%	31.5%	28.2%	31.9%	36.0%	32.4%	30.0%	29.2%	29.7%	27.5%	36.5%	29.9%	31.2%	31.2%

2016	January	February	March	April	May	June	July	August	September	October	November	December	YTD Total Tons	Avg Month
Total in Tons	582.80	581.90	553.10	673.60	795.40	706.90	655.30	706.40	665.90	680.80	711.20	663.30	7,976.60	664.72
Total in Lbs.	1165600	1163800	1106200	1347200	1590800	1413800	1310600	1412800	1331800	1361600	1422400	1326600	15,953,200	1,329,433
Active Customers	4757	4767	4776	4802	4811	4826	4820	4822	4824	4829	4827	4817	57,678	4,807
2016 Total in Lbs./Customer	245.03	244.14	231.62	280.55	330.66	292.95	271.91	292.99	276.08	281.96	294.68	275.40	3317.96	276.50
Recyclables & Yard Waste														
Diversion % 2016	27.3%	29.1%	27.6%	29.6%	34.2%	32.8%	29.5%	30.9%	33.8%	33.2%	36.1%	30.5%	31.4%	31.4%

2017	January	February	March	April	May	June	July	August	September	October	November	December	YTD Total Tons	Avg Month
Total in Tons	778.20	483.80	548.50	606.90	794.40	785.10	787.10	644.60	633.70	683.50	716.10	645.90	8,105.80	675.48
Total in Lbs.	1556400	967600	1093000	1213800	1588800	1570200	1574200	1289200	1267400	1367000	1432200	1291800	16,211,600	1,350,967
Active Customers	4813	4820	4822	4840	4838	4831	4836	4827	4832	4830	4815	4808	57,912	4,826
2017 Total in Lbs./Customer	323.37	200.75	226.67	250.79	328.40	325.03	325.52	267.08	262.29	283.02	297.45	268.68	3359.04	279.92
Recyclables & Yard Waste														
Diversion % 2017	38.4%	29.0%	28.3%	27.7%	33.6%	32.8%	32.7%	34.3%	26.1%	32.2%	32.7%	28.9%	31.7%	31.7%

2018	January	February	March	April	May	June	July	August	September	October	November	December	YTD Total Tons	Avg Month
Total in Tons	647.68	507.70	539.80	647.90	656.80	748.20	720.70	612.90	573.60	630.50	693.90	681.30	7640.98	636.75
Total in Lbs.	1295360	1015400	1079600	1295800	1313600	1496400	1441400	1225800	1147200	1261000	1387800	1322600	15281960	1273497
Active Customers	4794	4791	4795	4839	4837	4836	4836	4801	4809	4803	4796	4800	57737	4811
2018 Total in Lbs./Customer	270.20	211.94	225.15	267.78	271.57	309.43	298.06	255.32	238.55	262.54	289.37	275.54	3175.46	264.62
Recyclables & Yard Waste														
Diversion % 2018	32.2%	27.1%	28.8%	31.1%	33.6%	30.7%	31.9%	30.4%	29.7%	33.1%	32.7%	32.0%	31.2%	31.2%

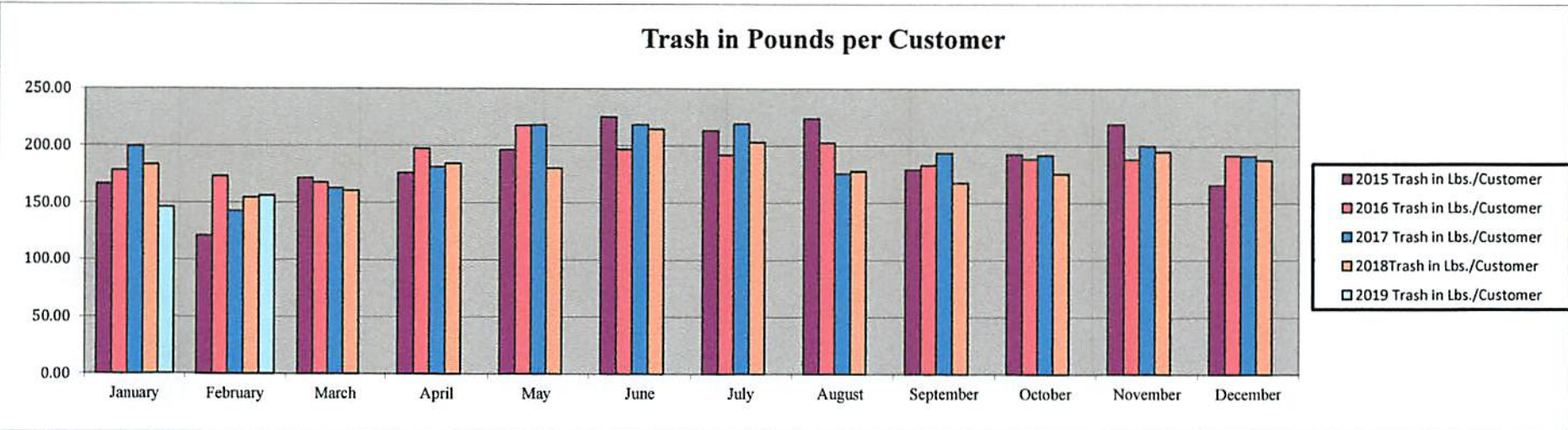
2019	January	February	March	April	May	June	July	August	September	October	November	December	YTD Total Tons	Avg Month
Total in Tons	530.30	540.20	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1070.50	89.21
Total in Lbs.	1060600	1080400	0	0	0	0	0	0	0	0	0	0	2141000	178417
Active Customers	4796	4798	0	0	0	0	0	0	0	0	0	0	9594	800
2019 Total in Lbs./Customer	221.14	225.18	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Recyclables & Yard Waste														
Diversion % 2019	33.9%	30.6%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!



CAMPTON TOWNSHIP SOLID WASTE DISPOSAL DISTRICT

TRASH 2015 - 2019

2015	January	February	March	April	May	June	July	August	September	October	November	December	YTD Trash	Avg Month
Trash in Tons	398.10	290.70	410.30	421.30	468.80	537.20	508.50	534.00	427.30	459.80	521.10	393.90	5371.00	447.58
Trash in Lbs.	796200	581400	820600	842600	937600	1074400	1017000	1068000	854600	919600	1042200	787800	10,742,000	895,167
Active Customers	4792	4804	4788	4788	4782	4774	4772	4774	4768	4778	4763	4754	57,337	4,778
2015 Trash in Lbs./Customer	166.15	121.02	171.39	175.98	196.07	225.05	213.12	223.71	179.24	192.47	218.81	165.71	2248.72	187.39
2016	January	February	March	April	May	June	July	August	September	October	November	December	YTD Trash	Avg Month
Trash in Tons	423.70	412.40	400.50	474.10	523.40	474.70	462.00	488.40	441.00	454.80	454.30	461.30	5470.60	455.88
Trash in Lbs.	847400	824800	801000	948200	1046800	949400	924000	976800	882000	909600	908600	922600	10,941,200	911,767
Active Customers	4757	4767	4776	4802	4811	4826	4820	4822	4824	4829	4827	4817	57,678	4,807
2016 Trash in Lbs./Customer	178.14	173.02	167.71	197.46	217.58	196.73	191.70	202.57	182.84	188.36	188.23	191.53	2275.88	189.66
2017	January	February	March	April	May	June	July	August	September	October	November	December	YTD Trash	Avg Month
Trash in Tons	479.70	343.30	391.80	438.50	527.60	527.60	530.10	423.60	468.20	463.20	481.60	459.40	5534.60	461.22
Trash in Lbs.	959400	686600	783600	877000	1055200	1055200	1060200	847200	936400	926400	963200	918800	11,069,200	922,433
Active Customers	4813	4820	4822	4840	4838	4831	4836	4827	4832	4830	4815	4808	57,912	4,826
2017 Trash in Lbs./Customer	199.34	142.45	162.51	181.20	218.11	218.42	219.23	175.51	193.79	191.80	200.04	191.10	2293.49	191.12
2018	January	February	March	April	May	June	July	August	September	October	November	December	YTD Trash	Avg Month
Trash in Tons	439.10	370.20	384.50	446.20	436.20	518.80	491.00	426.48	403.00	421.80	467.20	449.90	5254.38	437.87
Trash in Lbs.	878200	740400	769000	892400	872400	1037600	982000	852960	806000	843600	934400	899800	10,508,760	875,730
Active Customers	4794	4791	4795	4839	4837	4836	4836	4801	4809	4803	4796	4800	57,737	4,811
2018 Trash in Lbs./Customer	183.19	154.54	160.38	184.42	180.36	214.56	203.06	177.66	167.60	175.64	194.83	187.46	2183.69	181.97
2019	January	February	March	April	May	June	July	August	September	October	November	December	YTD Trash	Avg Month
Trash in Tons	350.30	374.70											725.00	362.50
Trash in Lbs.	700600	749400											1450000	725000
Active Customers	4796	4798											9594	4797
2019 Trash in Lbs./Customer	146.08	156.19	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!



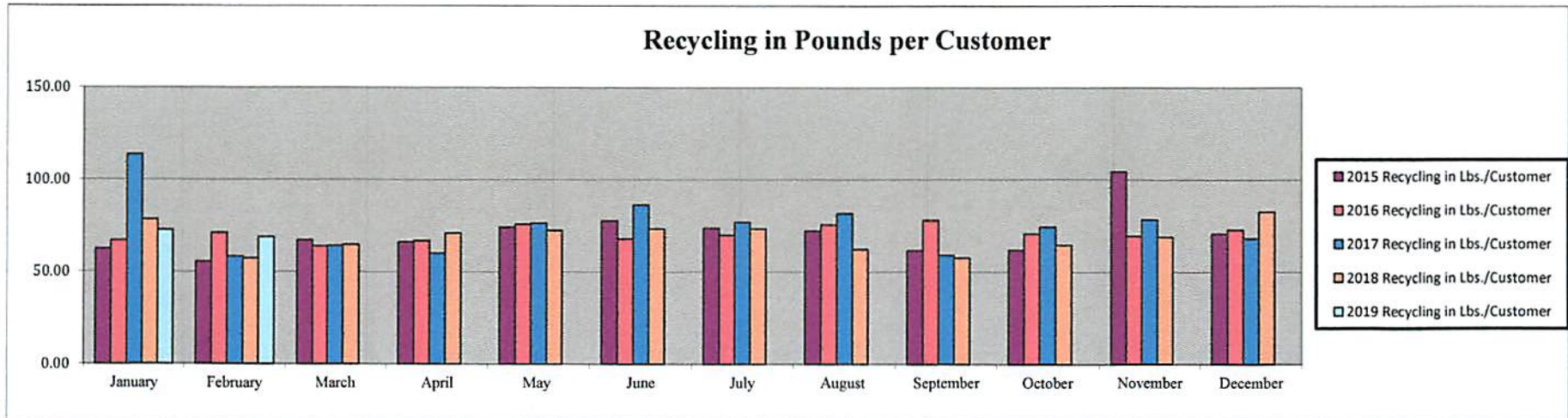
2015	January	February	March	April	May	June	July	August	September	October	November	December	YTD Recyclable	Avg Month
Recycling in Tons	149.50	133.50	160.80	158.10	177.20	185.10	175.70	172.10	146.80	147.30	248.30	168.00	2022.40	168.53
Recycling in Lbs.	299000	267000	321600	316200	354400	370200	351400	344200	293600	294600	496600	336000	4,044,800	337,067
Active Customers	4792	4804	4788	4788	4782	4774	4772	4774	4768	4778	4763	4754	57,337	4,778
2015 Recycling in Lbs./Customer	62.40	55.58	67.17	66.04	74.11	77.55	73.64	72.10	61.58	61.66	104.26	70.68	846.75	70.56

2016	January	February	March	April	May	June	July	August	September	October	November	December	YTD Recyclable	Avg Month
Recycling in Tons	159.10	169.50	152.60	160.50	182.30	163.90	168.40	182.40	188.30	170.50	167.50	175.10	2040.10	170.01
Recycling in Lbs.	318200	339000	305200	321000	364600	327800	336800	364800	376600	341000	335000	350200	4,080,200	340,017
Active Customers	4757	4767	4776	4802	4811	4826	4820	4822	4824	4829	4827	4817	57,678	4,807
2016 Recycling in Lbs./Customer	66.89	71.11	63.90	66.85	75.78	67.92	69.88	75.65	78.07	70.62	69.40	72.70	848.78	70.73

2017	January	February	March	April	May	June	July	August	September	October	November	December	YTD Recyclable	Avg Month
Recycling in Tons	273.20	140.50	154.70	145.40	184.70	208.10	186.10	197.10	142.80	179.80	188.60	163.60	2164.60	180.38
Recycling in Lbs.	546400	281000	309400	290800	369400	416200	372200	394200	285600	359600	377200	327200	4,329,200	360,767
Active Customers	4813	4820	4822	4840	4838	4831	4836	4827	4832	4830	4815	4808	57,912	4,826
2017 Recycling in Lbs./Customer	113.53	58.30	64.16	60.08	76.35	86.15	76.96	81.67	59.11	74.45	78.34	68.05	897.16	74.76

2018	January	February	March	April	May	June	July	August	September	October	November	December	YTD Recyclable	Avg Month
Recycling in Tons	187.80	137.50	155.30	171.50	175.10	177.40	177.30	149.55	139.10	155.00	165.30	198.30	1989.15	165.76
Recycling in Lbs.	375600	275000	310600	343000	350200	354800	354600	299100	278200	310000	330600	396600	3978300	331525
Active Customers	4794	4791	4795	4839	4837	4836	4836	4801	4809	4803	4796	4800	57737	4811
2018 Recycling in Lbs./Customer	78.35	57.40	64.78	70.88	72.40	73.37	73.33	62.30	57.85	64.54	68.93	82.63	826.75	68.90

2019	January	February	March	April	May	June	July	August	September	October	November	December	YTD Recyclable	Avg Month
Recycling in Tons	174.00	165.50											339.50	169.75
Recycling in Lbs.	348000	331000											679000	339500
Active Customers	4796	4798											9594	4797
2019 Recycling in Lbs./Customer	72.56	68.99	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!



CAMPTON TOWNSHIP SOLID WASTE DISPOSAL DISTRICT

YARD WASTE 2015 - 2019

2015	January	February	March	April	May	June	July	August	September	October	November	December	YTD Yard Waste	Avg Month
Yard Waste in Tons	12.70	0.00	0.00	38.90	86.60	72.50	41.80	47.80	33.60	26.90	51.40	0.00	412.20	34.35
Yard Waste in Lbs.	25400	0	0	77800	173200	145000	83600	95600	67200	53800	102800	0	824,400	68,700
Active Customers	4792	4804	4788	4788	4782	4774	4772	4774	4768	4778	4763	4754	57,337	4,778
2015 Yard Waste in Lbs./Custom	5.30	0.00	0.00	16.25	36.22	30.37	17.52	20.03	14.09	11.26	21.58	0.00	172.62	14.39

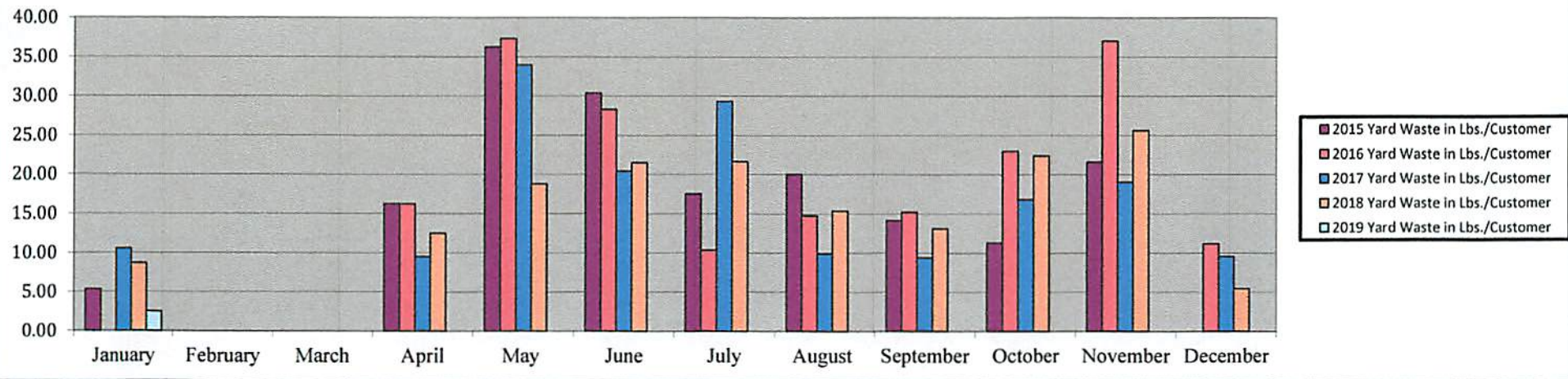
2016	January	February	March	April	May	June	July	August	September	October	November	December	YTD Yard Waste	Avg Month
Yard Waste in Tons	0.00	0.00	0.00	39.00	89.70	68.30	24.90	35.60	36.60	55.50	89.40	26.90	465.90	38.83
Yard Waste in Lbs.	0	0	0	78000	179400	136600	49800	71200	73200	111000	178800	53800	931,800	77,650
Active Customers	4757	4767	4776	4802	4811	4826	4820	4822	4824	4829	4827	4817	57,678	4,807
2016 Yard Waste in Lbs./Custom	0.00	0.00	0.00	16.24	37.29	28.31	10.33	14.77	15.17	22.99	37.04	11.17	193.31	16.11

2017	January	February	March	April	May	June	July	August	September	October	November	December	YTD Yard Waste	Avg Month
Yard Waste in Tons	25.30	0.00	0.00	23.00	82.10	49.40	70.90	23.90	22.70	40.50	45.90	22.90	406.60	33.88
Yard Waste in Lbs.	50600	0	0	46000	164200	98800	141800	47800	45400	81000	91800	45800	813,200	67,767
Active Customers	4813	4820	4822	4840	4838	4831	4836	4827	4832	4830	4815	4808	57,912	4,826
2017 Yard Waste in Lbs./Custom	10.51	0.00	0.00	9.50	33.94	20.45	29.32	9.90	9.40	16.77	19.07	9.53	168.39	14.03

2018	January	February	March	April	May	June	July	August	September	October	November	December	YTD Yard Waste	Avg Month
Yard Waste in Tons	20.78	0.00	0.00	30.20	45.50	52.00	52.40	36.87	31.50	53.70	61.40	13.10	397.45	33.12
Yard Waste in Lbs.	41560	0	0	60400	91000	104000	104800	73740	63000	107400	122800	26200	794900	66242
Active Customers	4794	4791	4795	4839	4837	4836	4836	4801	4809	4803	4796	4800	57737	4811
2018 Yard Waste in Lbs./Custom	8.67	0.00	0.00	12.48	18.81	21.51	21.67	15.36	13.10	22.36	25.60	5.46	165.02	13.75

2019	January	February	March	April	May	June	July	August	September	October	November	December	YTD Yard Waste	Avg Month
Yard Waste in Tons	6.00	0.00											6.00	3.00
Yard Waste in Lbs.	12000	0											12000	6000
Active Customers	4796	4798											9594	4797
2019 Yard Waste in Lbs./Custom	2.50	0.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!

Yard Waste in Pounds per Customer



Missed Pickup, Complaints and Unresolved Report Feb. 2019

ACCT	Name	Street number	Street name	City	Case ID	DATE CREATED	Case category	Log text	RESOLUTION
56925	SPARACIO, VALERIE	43W600	IL ROUTE 64	SAINT CHARLES	7589188	2/28/2019	UNR	02/28/2019 08:58:57 CHERNA20	
								PER CUSTOMER INSIGHT SURVEY: I AM NOT RECEIVING MY INVOICES AND SEEM TO BE LATE ON PAYMENTS SO WITH THAT I GET LATE FEES. I NEVER HAD THIS BEFORE AND ALWAYS PAID ON TIME. WISH I CAN HAVE MY PAPER INVOICE BACK WITHOUT A FEE OR HAVE YOU DELIVER IT TO MY EMAIL CORRECTLY.	
107708	JOHNSTON, KIMBERLY	3N493	LAURA INGALLS WILDER RD	SAINT CHARLES	7565271	2/18/2019	UNR	02/18/2019 14:17:55 KSIMSS PLEASE PULL CALL TO SEET IF CUSTOMER REQUESTED SERVICE TO BE DISCONNECTED AROUND THE END OF AUG EARLY SEP 703-853-8083 KIM	02/21/2019 17:32:19 NGADDY CALL PULLED FOR AUG AND SEPT NEED A DIFF PHONE # DUE TO NO RECORDS FOUND. 02/22/2019 10:53:56 KSIMSS CCI LEFT VOICE MAIL INFORMING NEED ANOTHER NUMBER
111250	BRADLEY, ROB	6N173	SUNSET DR	SAINT CHARLES	7574243	2/21/2019	UNR	02/21/2019 14:10:59 CHERNA20 PER CUSTOMER INSIGHT SURVEY DATED 02062019 YOUR RECENT RESPONSE TO MY SERVICE REQUEST WAS WORTHLESS AND DID NOT HELP ME AT ALL. YOU DIDN T PICK UP MY RECYCLING DURING THE COLD SNAP, WHICH I CAN COMPLETELY UNDERSTAND, BUT ALTHOUGH I WAS OFFERED AN ADDITIONAL RECYCLING PICKUP AT MY NEXT PICKUP TIME VIA EMAIL WE BOTH KNOW IT WON T GET PICKED UP IF IT IS NOT IN A RECYCLING CAN...OF WHICH I ONLY HAVE 1. PLUS THERE WAS A BIG FAT BLANK WHERE THE TICKET NUMBER FOR A FREE ADDITIONAL RECYCLING PICKUP ON THE RESPONSE EMAIL. WHY DO I HAVE TO PAY FULL PRICE FOR PICKUP IF YOU DON T DO YOUR JOB?	CALLED AND SPOKE TO ROB ABOUT THE SURVEY HE ENTERDED. WE SPOKE ABOUT RECYCLING THE WAS BEING PICKED UP. I INFORMED ROB THAT IF HE HAD EXTRA RECYCLING THAT WAS BEING SERVICED THAT IT NEEDED TO BE PLACED NEXT TO THE RECYCLING CONTAINER SO THE DRIVER NEW WHAT TO SERVICE. ROB UNDERSTOOD THE ISSUE AND AWARE OF THE ISSUE.
89234	KEMPH, SUSAN	4N474	PATHFINDER DR	ELBURN	7533984	2/4/2019	CPL	02/04/2019 13:50:57 KRABENSC CHARLES IS FURIOUS WITH DRIVER CHARLES SENT ME A VERY DETAILED EMAIL WITH ISSUES CONCERNING WITH DRIVER NOT PLACING THE CONTAIENRS BACK WHERE THEY PU AND SERVICE. DRIVER IS STILL PUTTING CONTIANERS BACK IN FRONT OF THE MAIL BOX AND NOW IS PLAYING WITH THE CUST AS CUST STATED AND PLACING THEM VERY FAR AWAY AT THE END OF THE DRIVEWAY. I AM HAPPY TO FORWARD THE EMAIL TO YOU AND CUST WANTS A ROUTE MANAGER TO CONTACT HIM ASAP AT 224-623-4485 CUST EMAIL: STATED THAT DRIVER WAS TELLING HIM THAT HE IS WRONG ABOUT WHERE HE IS PLACING THE CONTAINERS CHARLES ALSO HAS PHOTOS OF WHERE HE PLACES THE CONTAINERS AND PHOTOS OF CONTIANER PLACEMENT AFTER DRIVER CAME BY TO SERVICE 02/04/2019 13:55:35 KRABENSC CHARLES IS SUPER UPSET BECAUSE THE DRIVER KEEPS PUTTING THE CONTAINERS IN FRONT OF THE MAIL BOX WHEN THAT IS NOT WHERE HE IS PUTTING THE CONTAIENRS TO BE SERVICED. PLS MAKE SURE WE ARE READING SCN 3 NOTES AND NOT PLACING CONTAIERNS BACK AFTER SERVICED IN FRONT OF THE MAIL BOX OUT OF RESPECT FOR THE MAIL DRIVER	02/07/2019 10:45:20 ABUSTOS1 RM CODY ALREADY SPOKE TO CUSTOMER AND DRIVERS 02/07/2019 12:10:06 ABUSTOS1 PER RM CODY- ALREADY TALKED TO CUSTOMER
									RECOVERED
7722	SLICZNAK, ZENON	5N593	CRANBERRY LN	SAINT CHARLES	694547	2/5/2019	MPU	please serv recy sev day monday	2/5/2019
33975	SIEPMAN, WARREN	5N701	CRANBERRY LN	SAINT CHARLES	694951	2/5/2019	MPU	please service all recycling customer state recycling still on site opus	2/5/2019

Missed Pickup, Complaints and Unresolved Report Feb. 2019

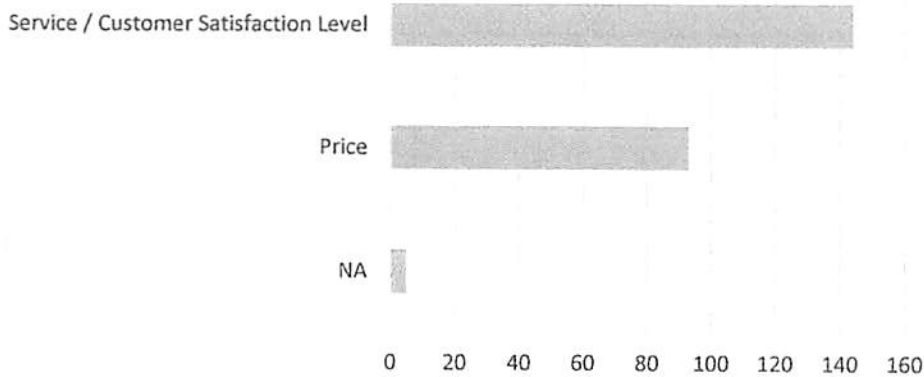
ACCT	Name	Street number	Street name	City	Case ID	DATE CREATED	Case category	Log text	RESOLUTION
34156	SAWYER, JUDY	5N705	TANAGER CT	SAINT CHARLES	694200	2/5/2019	MPU	PLEASE SERVICE AREA - CONFIRMED ON OPUS - NO NOTES SCRIN 3	2/5/2019
73947	DAMICO, JOSEPH AND	6N940	GILMORE DR	SAINT CHARLES	722029	2/20/2019	MPU	please service rcy customer was missed	2/20/2019
78832	FROELICH, GLENN	2N409	COLT DR	ELBURN	700232	2/7/2019	MPU	96 GAL TRASH / 2- 64 GAL RECY	2/7/2019
88611	FRAWLEY, LANNY	39W530	LORETTA DR	SAINT CHARLES	704530	2/11/2019	MPU	ser day fri pls ser all trash cust is ver concerned	2/11/2019

Survey results as of 3/20/19 (242 responses) (NA means No Answer given)

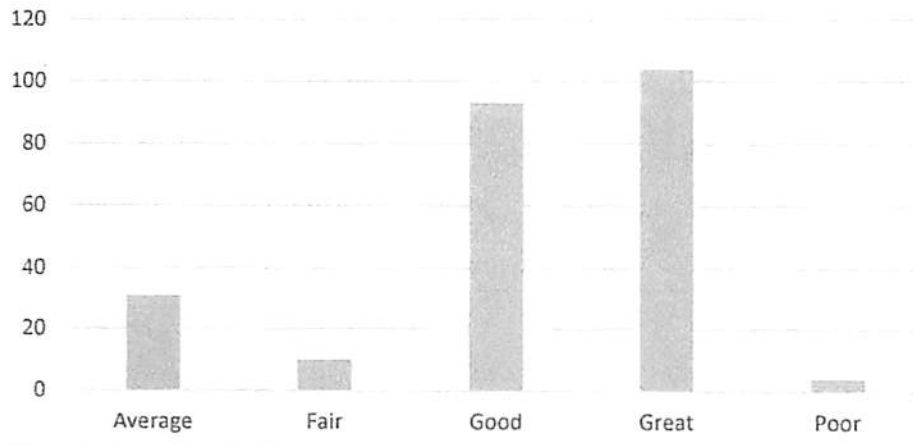
Is it your opinion that Campton Township should renew the waste hauler contact with Waste Management?



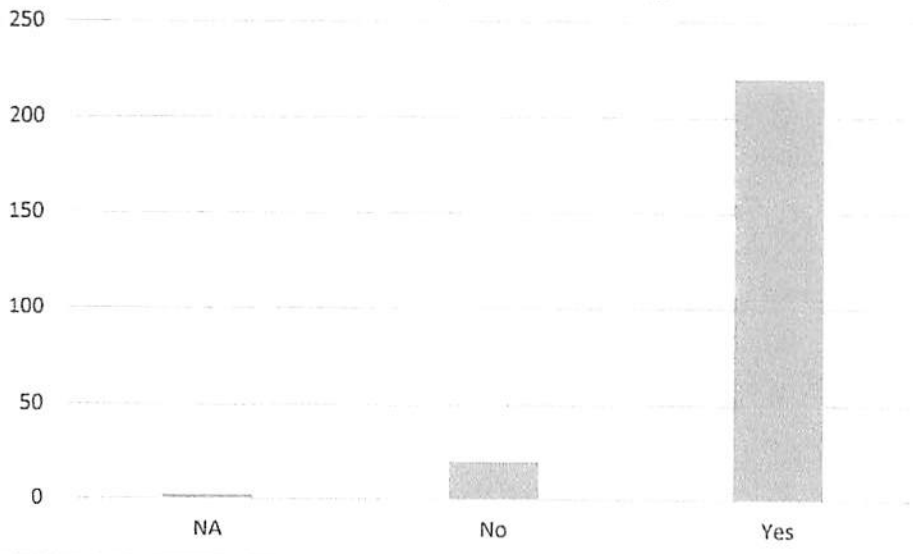
What is most important to you when selecting a waste hauler?



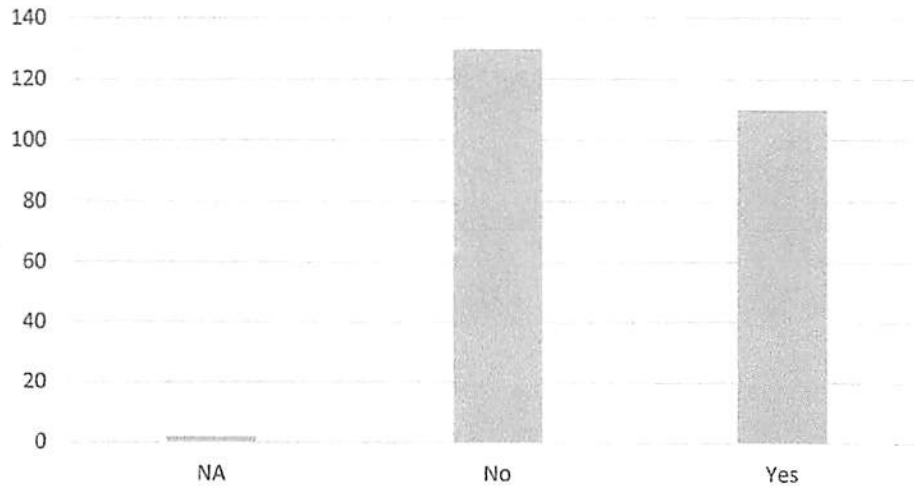
How would you rate Waste Management customer service?



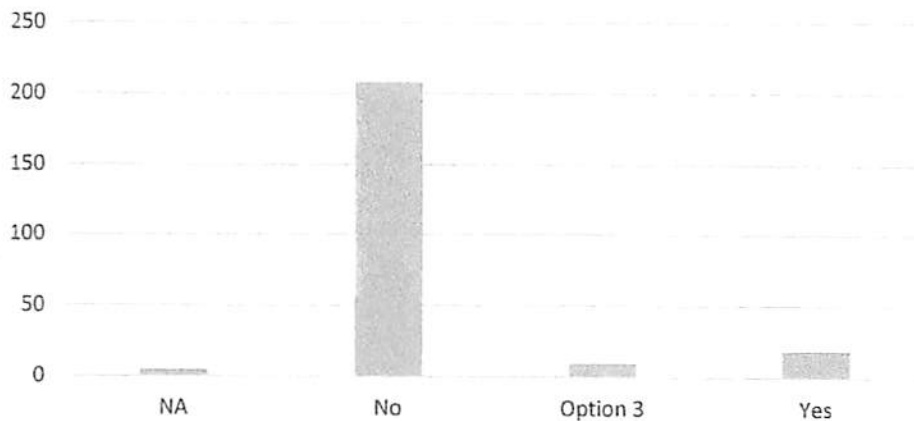
Are you satisfied with the cart selections currently offered by Waste Management?



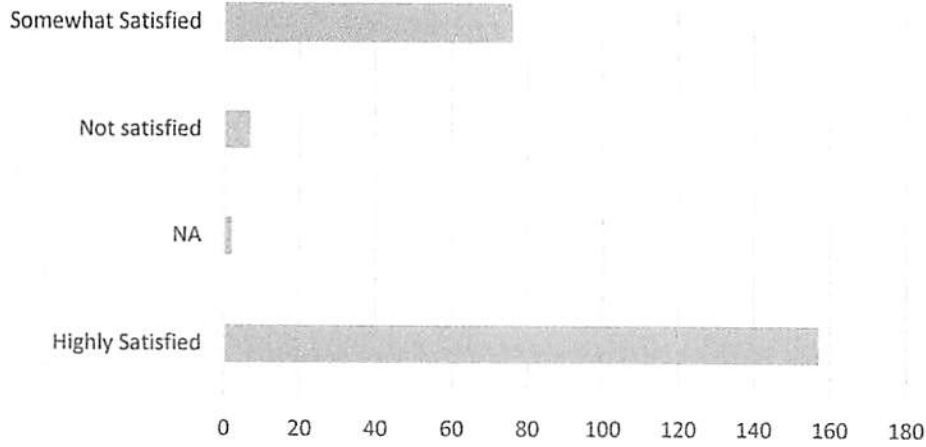
Would you be interested in adding household hazardous waste pick up to your current residential service? Approximate cost to add this could range up to \$1.50/month



Are you interested in adding a food waste disposal service to your current weekly service?



Are you satisfied with the level of communication
from Waste Management and Campton
Township Solid Waste District - www.ctswdd.com



Campton Township Solid Waste Disposal District

Resolution

President Cartwright hereby makes a motion that The Campton Township Solid Waste Disposal District authorizing Joe Dragoo CTSWDD treasurer to obtain a debit card from Inland Bank tied to the CTSWDD checking account. The debit card will be in the name of Joe Dragoo as per bank requirements. It will only be used for CTSWDD business.

CTSWDD board members currently have expenses charged to their personal credit/debit cards and then obtain reimbursement from CTSWDD. How that we have to report all expenditures to the Campton Township Clerk it makes the process more transparent if the charges are made in CTSWDD's name.

Signed: _____

Steven Cartwright, President

Attested; _____

Vote: _____ Ayes

_____ Nays

_____ Absent

Campton Township Solid Waste Disposal District Action Item List

Date Opened	Item Description	Owner	Due Date	Date Closed	Resolution/Comments
6/21/17	Put together a time line for the various items required to reach a new contract for the 2020 - 2025 Solid Waste disposal.	Cartwright	11/21/18		preliminary time line being updated
3/21/18	put together a preliminary request for proposal for 2020 contract with proposed contract language and schedules for review with consultants..				drafts being refined
3/21/18	Determine Consultant Resources for 2020 contract.				

LAWYER

Entity	Contact Name	Title	Address	Phone	Email	OMA ?	Term Expiration
Campton Township	John Kupar	Supervisor	43W870 Empire Road St. Charles, IL 60175	630-387-1016 (O)	supervisor@camptontownship.com		
Campton Township	Richard Johansen	Town Clerk	43W870 Empire Road St. Charles, IL 60175	630.584.2441 (O)	townclerk@camptontownship.com		
Campton Township	Ruth Rottmann		Road St. Charles, IL 60175		supervisor@camptontownship.com		
Campton Township	Allen Rottmann	Assessor	5N082 La Fox Rd Hours: 9am-4pm Mon - Fri	630.513.5430 (O) 630.513.5425 (F)	assessor@camptontownship.com		
Ottosen, Britz, Kelly, Cooper, Gilbert & DiNolfo	Bob Britz	Township Attorney	303 N Main Elburn, 60119	630-365-6441 (O)	rbritz@ottosenbritz.com		
Waste Management	Vaughn Kuerschner	New District Manager	1411 Opus Place Downers Grove 60515	630-724-8400 (O) 847-980-7648 (C)	vkuersc1@wm.com		
Waste Management	Shari Young	Route Manager	1411 Opus Place Downers Grove, IL 60515	630-878-9354	syong@wm.com		
CTSWDD Board	Jack Berry	Past President / past board member	40W682 Willowbrook Drive St. Charles, IL 60175	630.443.8823 (H) 630.258.7717 (C)	myjackbnimble@gmail.com		
CTSWDD Board	Steven Cartwright	President	6N874 Balmoral Lane Campton Hills, IL 60175-5718	630-513-5662	cartwright.stevenr@gmail.com	2015	6/30/20 ¹
CTSWDD Board	Mark Gordon	past board member	4N605 Snowbird Court Campton Hills, IL 60175	630.584.8626 (H) 630.207.4503 (C)	snowbirdpaws@att.net		
CTSWDD Board	Robert Knowlton	Secretary	42W183 Ravine Drive St. Charles, IL 60175	630-587-2794 (H) 847-812-1023 (C)	rknowlton@reliancetool.com	2014	6/30/19 ²
CTSWDD Board	Dave Phillips	past board member	41W449 Barlow Drive Campton Hills, IL 60175-7837	630.584.0019 (H) 847.373.8280 (C)	dphillips@speerfinancial.com	2013	6/30/18

CTSWDD Board	Chris Kelly	past board member	41W445 Barlow Drive, Campton Hills, 60175	262-745-5660 (H) 630-972-3920(W)	chrisrichardkelly@gmail.com	2017	Resigned Dec 2018
CTSWDD Board	Joe Dragoo	Treasurer	4N922 Chaffield Dr., Campton Hills, 60175	312-320-3262	jwdragoo@comcast.net	2017	6/30/22
CTSWDD Board	Larry Gallagher	Trustee	3N462 Curling Pond Court, Campton Hills 60119	630-272-2280	lpgallagher@outlook.com	2018	6/30/23
CTSWDD Board	Tim Hansen	Trustee	4N945 Praire Lakes Blvd. Campton Hills 60175	630-587-9236 (H) 312-925-2046 (C)	timhansen@usa.net	Dec-18	6/30/21
	Larry Clark	CTSWDD Attorney		847-949-9396	larrymclark55@gmail.com		
Kane County Environmental Resources	Jennifer Jarland	Kane County Recycling Coordinator	719 S Batavia Avenue, Geneva, IL 60134	630-208-3841 (O) 303-563-9409 (C)			
Kane County F.O.I.A. Officer	Ayesha Tague	Economic Interest Statement	719 S Batavia Avenue, Geneva, IL 60134	630-232-5950	TagueAyesha@co.kane.il.us		
Republic Services	Tim Lintner	Municipal Services Manager	1330 Gasket Drive Elgin, IL 60120	847-841-5334 (O) 847-841-5496 (F) 847-514-7999 ©	tlintner@republicservices.com www.disposal.com		
Intersites	Eric Weidl	President	P. O. Box 956 333 N Randall Rd, Suite 131 Saint Charles, IL 60174	630-762-8468(O) 630-762-8469 (F)	ejw@intersites.com		
Minuteman Press	Paul Yerges		1574 E. Main Street St. Charles, IL 60174	630.584.7383 (O) 630.584.8956 (F)	paul@stcharlesprint.com		
Solid Waste Agency of Lake County, IL	Walter S. Willis	Executive Director	1131 N. Estes Street Gurnee, IL 60031	847-336.9340 ext. 2 (O) 630.621.0736 (C) 847.336.9374 (F)	wwillis@swalco.org Willis_walter@sbcglobal.net		
Luau Coffee	Neal Anderson	Owner	40W450 Route 64, Suite A	630-584-9120			

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Campton Township Solid Waste Disposal District Standing Action Item List

	Standing Action Items	Responsibility	Date Adopted	Comments
A	Monthly Treasurer's report at each CTSWDD meeting	Chris Kelly and Steven Cartwright <i>JOE/TIM</i>	3/16/2004	Standard monthly procedure
B	Meeting agenda's circulated via e-mail 1 week prior to each meeting	Steven Cartwright	6/3/2009	Standard monthly procedure
C	Key contact list to CTSWDD web site	Secretary	11/18/2003	Standard Monthly Communication
D	Report - WM tonnage report, to be reviewed at regular monthly meeting.	Secretary	2/12/2012	Standard Monthly Report
E	Report from WM - MPU (missed pick-up), CPL (complaint), UNR (unresolved issues non-operations related) report to be reviewed at regular montly meeting.	Secretary - WM report reformatting. Robert Knowlton - review and follow-up if needed.	2/12/2012	Standard Monthly Report
F	Reports review as part monthly CTSWDD agenda as a standard item	Steven Cartwright	3/16/2004	Standard Monthly item
G	Archive completed action items at 60 days	Secretary	10/21/2004	Standard Item
H	Monthly Meeting Minutes recorded and posted to CTSWDD web page	Secretary and Trustee Knowlton	6/20/2006	Standard Monthly
I	Customer Complaint email (SWDContact and president@ctswdd.com) resolution. Create history report and reviewed monthly.	Robert Knowlton	6/20/2006	Standard Monthly
J	Community Reporting reviewed Monthly	Mark Gordon	8/15/2006	Standard Monthly
K	Public Notice of meeting schedule for the year.	Robert Knowlton	1/10/2014	Annually in early January
L	Yearly review of by-laws	All	5/18/2013	Annually in January
M	Chris Kelly -Submit initial budget to trustees for review prior to November meeting Cartwright - Put initial budget conversations on November agenda	Dave Phillips Steven Cartwright	1/21/2015	Annually in November
N	Yearly review of waste hauler contract	All	4/15/2015	Annually in March
O	Yearly review of CTSWDD Contact List for board member Term Expiration dates amd OMA compliance	All	1/20/2016	Annually in March
P	Make sure we receive an updated insurance certificate from Waste Management per our agreement.	All	3/23/2016	Annually in March
Q	Make sure we receive the U.S. Dept. of Commerce Census Bureau Survey for Governments. (Form GUS-1).	All	3/23/2016	Annually in March
R	Make sure we receive and review the Waste Management rate increase notice.	All	3/23/2016	Annually in March
S	Request a listing of WM customers serviced by them	President	3/15/2017	Annually first quarter of year.
T	Make sure laptop computer is transferred to new secretary when we elect a new secretary.	President	10/1/2018	July each year

Draft Time Line - CTSWDD - Waste Hauler Contract Planning Steps 2018/2020

11/21/2018 Confirm Time Line Draft and Consultant Resources
11/21/2018 Motion to request Waste Management collect a Franchise Fee for CTSWDD of \$2.00 per stop.
11/21/2018 Motion to approve 2019 meetings schedule including Public Meeting on Waste Services
12/27/2019 Post 2019 meeting schedule on Website, Township Office and Luau Coffee

1/16/2019 Develop a Survey for Public to prepare for Public Meetings

Feb / Mar Web Blast & Facebook

2/19/2019 Finalize Survey for Public Meeting and send out mail chip survey mailing to none Email list.

3/18/2019 Get back Survey Results from Mail Chimp and start building Survey file

3/27/2019 Summary of Survey Results for use at Public Meeting on March 6th.

4/6/2019 Public Meeting for Input and follow up on survey 10-12

5/15/2019 Meeting with Consultant Resource (Walter Willis) review what he provides and contract

5/15/2019 Formal Notice to Waste Management on CTSWDD Intent if required

6/19/2019 Formalize Contract with Consultant

6/19/2019 Draft Contract to review with Consultant ????

??? These dates may need to move back depending on meeting with Consult

8/20/2019 RFP out to Vendors

9/11/2019 RFPs Received back from Vendors

9/18/2019 RFPs Discussion

8/??/2019 Update Township Board on RFP results

10/16/2019 RFP Finalize Discussion

10/16/2019 Final Decision Reached

11/20/2019 Final Contract Legal Review

11/20/2019 Finalize a Communication Plan

11/20/2019 Communicate Final Decision to Vendors

12/11/2019 Communicate Final Decision and next steps to Township Board and Village

12/16/2019 Communicate Decision to Public

????? Second Public Meeting to explain new contract to public

2/19/2020 New Contract in Place

4/1/2020 Start Contract